Amendments to the Claims:

47.   (Currently amended) A method to activate a configuration tool in a server for managing a configurable controlling function of a ~~the~~ terminal system comprising the steps of:

sending a configuration upgrade message from ~~server~~ a source of an at least partial software upgrade;

saving upgrade information in a database associated with the source of the at least partial software upgrade;

identifying a plurality of users requiring at least partial software upgrade; and

~~upgrading the server~~ thereafter providing the at least partial software upgrade to respective servers associated with the plurality of users identified to require the at least partial software upgrade.

48.   (Currently amended) The method of claim 47, ~~wherein to activate the configuration tool in the server for managing the configurable controlling function of a browser of the terminal comprising the information updated to server is~~ further comprising updating ~~on updated to~~ terminal equipment (20, 20a, 20b, 20c) associated with a respective server with the at least partial software upgrade provided to the server.

49.   (Currently amended) The method to activate the configuration tool in the server for managing a configurable controlling function of a browser, comprising the steps of:

receiving an initial upgrade message in the server from service provider 112 to provide an end service product;

receiving ~~end service product;~~ and saving ~~the received~~ an end service product in a database 109; ~~and~~

identifying a plurality of users having a contract ~~resulting a~~ requiring delivery of the end service product; and

thereafter providing product information relating to the end service product to respective servers associated with the plurality of users identified to have contracts requiring delivery of the

end service product ~~transfer remote server 28 get the product information to the server requiring~~ ~~the provided service information~~.

50.   (Original) The method of claim 49, wherein the end service product is transferred to the server 28 and a virus search is made to the end service product prior to conveying the product to the server.

66.   (New) The method of claim 47, further comprising identifying any servers to which the at least partial software upgrade is to be provided but to which the at least partial software upgrade has not yet been transferred.

67.   (New) The method of claim 66, further comprising determining, in response to activation of a terminal associated with a server, if the server has been identified as a server to which the at least partial software upgrade has not yet been transferred and, if so, providing the at least partial software upgrade to the server.

68.   (New) The method of claim 49, further comprising identifying any servers to which product information is to be provided but to which product information has not yet been transferred.

69.   (New) The method of claim 68, further comprising determining, in response to activation of a terminal associated with a server, if the server has been identified as a server to which product information has not yet been transferred and, if so, providing product information to the server.

70.   (New) A system for managing a configurable controlling function of a terminal system comprising:

a server unit for receiving a configuration upgrade message from a source of an at least partial software upgrade, for identifying a plurality of users requiring the at least partial software

upgrade and for thereafter providing the at least partial software upgrade to respective servers associated with the plurality of users identified to require the at least partial software upgrade, wherein said server unit comprises a database for saving upgrade information provided by the source of the at least partial software upgrade and for associating the saved upgrade information with the source of the at least partial software upgrade.

71.   (New) A system for managing a configurable controlling function of a browser, comprising:

a server unit for receiving an initial upgrade message in the server from a service provifer that is capable of providing an end service product, for identifying a plurality of users having a contract requiring delivery of the end service product and for thereafter providing product information relating to the end service product to respective servers associated with the plurality of users identified to have contracts requiring delivery of the end service product, wherein said server unit comprises a database for saving the end service product identified by an initial upgrade message from the respective service provider.

72.   (New) A server unit having a configuration tool for managing a configurable controlling function of a terminal system comprising:

a database for saving upgrade information provided by a source of an at least partial software upgrade, wherein said database associates the saved upgrade information with the source of the at least partial software upgrade; and

an upgrade server unit for identifying a plurality of users requiring the at least partial software upgrade and for thereafter providing the at least partial software upgrade to respective servers associated with the plurality of users identified to require the at least partial software upgrade.

73.   (New) A server unit having a configuration tool for managing a configurable controlling function of a browser, comprising:

a database for saving an end service product identified by an initial upgrade message from a service provider capable of providing the end service product; and

an upgrade server unit for identifying a plurality of users having a contract requiring delivery of the end service product and for thereafter providing product information relating to the end service product to respective servers associated with the plurality of users identified to have contracts requiring delivery of the end service product.

74.   (New) A computer program product for managing a configurable controlling function of a terminal system, the computer program product comprising at least one computer-readable medium having computer-readable program instructions stored therein, the computer-readable program instructions comprising:

instructions capable of receiving a configuration upgrade message from a source of an at least partial software upgrade;

instructions capable of saving upgrade information in a database associated with the source of the at least partial software upgrade;

instructions capable of identifying a plurality of users requiring at least partial software upgrade; and

instructions capable of thereafter providing the at least partial software upgrade to respective servers associated with the plurality of users identified to require the at least partial software upgrade.

75.   (New) A computer program product for managing a configurable controlling function of a browser, the computer program product comprising at least one computer-readable medium having computer-readable program instructions stored therein, the computer-readable program instructions comprising:

instructions capable of receiving an initial upgrade message from a service provider to provide an end service product;

instructions capable of saving an end service product in a database;

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instructions capable of identifying a plurality of users having a contract requiring delivery of the end service product; and

instructions capable of thereafter providing product information relating to the end service product to respective servers associated with the plurality of users identified to have contracts requiring delivery of the end service product.